

# 2024 CHAT Calendar



Audience Key	
B&I—Bon Appetit (BA), Canteen Dining (CD), CulinArt-B&I (CUB), ESFM, Eurest Dining (ED), FLIK Hospitality Group (FHG)	
Occasions (OC), Restaurant Associates (RA), Unidine Corporate Culinary Group (UCCG), Wolfgang Puck (WP)	
Education—Chartwells Higher Ed (CH), Chartwells Schools (CS), CulinArt-Higher Ed (CUHE), CulinArt-K12 (CUS), Flik Independent Schools Dining (FIS)	
Healthcare Foodservice—CulinArt-Healthcare (CUHC), FLIK Future Living (FFL), Morrison Healthcare (MH), Morrison Living (ML), TouchPoint Food and Nutrition Services (TFNS), Unidine (UN)	
Healthcare Support Services—Coreworks (CO), Crothall Environmental Services (C-EVS), Crothall Facilities Management (C-FM), Crothall Healthcare Technology Solutions (C-HTS), Crothall Patient Transport (C-PT), FLIK Future Living-Community Works (FL-CW), TouchPoint Support Services (TSS)	
Vending—Canteen Office Coffee Services (OCS), Canteen Vending (CV)	
<i>*Meets regulatory requirements established by The Joint Commission/CMS/OSHA</i>	
<p>CHAT (Communication, Help, and Training) is Compass Group’s premier frontline training program that enables managers to regularly provide essential information and training to their teams and foster open communication. Easy. Quick. Essential. CHAT is a reliable, convenient, and comprehensive go-to resource with information and training for all Compass Group associates. Each month, managers deliver CHAT to their teams and report completion online.</p> <p>CHAT Website: <a href="http://www.MyCHATProgram.com">www.MyCHATProgram.com</a>   Questions? <a href="mailto:CHAT@compass-usa.com">CHAT@compass-usa.com</a></p>	
January Audience	CHAT Lesson
All	Workplace Harassment
February Audience	CHAT Lesson
Foodservice – Healthcare Support Services – Healthcare	HIPAA & Patient Rights*
Foodservice – B&I, Education, Vending Support Services – ESFM, Vending	Staying Motivated
March Audience	CHAT Lesson
Healthcare – Foodservice	Infection Prevention & Control*
Foodservice – B&I, Canteen (all), Education	Teamwork
Healthcare – Support Services, ESFM	Bloodborne Pathogens*
April Audience	CHAT Lesson
All	DEI
Foodservice – Healthcare Support Services – B&I, Healthcare	Fire and Disaster Safety*
May Audience	CHAT Lesson
Foodservice – B&I, Education, Healthcare Support Services – Vending	Allergens
Support Services – ESFM, Healthcare	Green Cleaning
June Audience	CHAT Lesson
Foodservice – Healthcare Support Service – Healthcare (except C-FM and C-HTS)	Abuse, Neglect, and Exploitation
All	Workplace Safety
July Audience	CHAT Lesson
All	Sexual Harassment Part II (certain states)
Foodservice – Healthcare Support Services – ESFM, Healthcare	Hazard Communication*

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<b>August Audience</b>	<b>CHAT Lesson</b>
Support Services – C-PT and C-HTS	MRI Safety*
Foodservice – B&I, Education, Vending, Healthcare Support Services – C-EVS, C_FM Coreworks, TSS, Vending, FLIK	Nutrition and Wellness - Eat. Live. Do. Well.
<b>September Audience</b>	<b>CHAT Lesson</b>
Foodservice – B&I, Education, Healthcare, Vending	Food Safety and Quality Assurance: Delivering Peace of Mind on Every Plate
Support Services – Healthcare, ESFM	Good Stress vs. Bad Stress
<b>October Audience</b>	<b>CHAT Lesson</b>
All	Benefits
Foodservice – Healthcare	QAPI*
<b>November Audience</b>	<b>CHAT Lesson</b>
Foodservice – Healthcare	Population-Specific Competency: Safety, Diet, and Respect for All Ages
B&I – Education Healthcare Support Services: Coreworks, C-EVS, C-FM, FFL-CW, TSS, ESFM, Vending Support Services – C-PT, C-HTS	Empathy in the Workplace: How to Be Empathic
<b>December Audience</b>	<b>CHAT Lesson</b>
All	Workplace Violence*